

## **H1N1 Benefit for the Uninsured Frequently Asked Questions**

### **What is the H1N1 benefit for the uninsured?**

The H1N1 benefit for the uninsured allows uninsured individuals with flu-like symptoms to schedule a free initial outpatient visit for flu-related care at a designated health care clinic in their area. Uninsured individuals do not have to apply or sign-up for the benefit. Uninsured individuals can simply call one of the designed health care clinics to determine if it is appropriate to come in for a visit. Flu-related services provided during the visit, such as evaluation and treatment, are covered under the benefit.

### **Where can uninsured individuals receive the benefit?**

The Wisconsin Department of Health Services has partnered with a network of health care clinics across the state to provide the H1N1 benefit for the uninsured. Uninsured individuals should contact their local public health agency or the 2-1-1 information system to locate a participating clinic in their area.

### **How can uninsured individuals schedule an appointment at a participating clinic?**

Uninsured individuals with flu-like symptoms should call the participating clinic ahead of time to see if it is appropriate to come in and, if so, to schedule an appointment. Not all individuals with H1N1 will need to receive health care. The participating clinic may recommend that some individuals stay home to rest and not come in for a visit.

### **Who is covered under the benefit?**

The H1N1 benefit for the uninsured is only for uninsured individuals. Uninsured individuals are individuals without any health insurance. For purposes of this benefit, the Wisconsin Family Planning Waiver Program, the Wisconsin Chronic Disease Program, the Wisconsin Well Woman Program, and the Wisconsin Tuberculosis-Related Services-Only (TB-Only) Program do not count as insurance. Therefore, individuals whose only source of health care coverage is one of these programs are considered uninsured.

### **Are there any costs associated with the benefit?**

Clinics participating in the H1N1 benefit for the uninsured have agreed to not charge uninsured individuals for flu-related care provided at the initial outpatient visit. Flu-related care might include, but is not limited to, the office visit, lab and radiology services, intravenous hydration, and distribution of antiviral medications. Non-flu related services provided during the visit and follow-up visits are not covered and remain the individual's responsibility.