Identifying & Assisting the Impaired Health Care Worker

Program Description:
Society expects health care leaders and providers to practice standards of good health and serve as strong advocates of those they serve. Those impaired by substance abuse, dependency or mental/emotional instability not only diminish their own credibility, but also that of their organization. Public confidence in the organization is reduced when it appears the organization is not taking appropriate steps to safeguard patients and the high standards of professional and ethical practice. This lack of public confidence may cause the community to deem the organization, and perhaps by extension the profession, unworthy of its support and trust. The program will be presented in a moderated interactive format with featured panelists addressing this important issue.

Learning Objectives:
- Understand how an organization’s culture can impact the identification and assistance of an impaired health care worker and identify preventive measures to reduce the incidences
- Identify leadership responsibilities in addressing these issues
- Identify areas of risk that an impaired health care worker imposes on the patient and the organization
- Identify possible stresses and drivers that lead to impairment
- Identify ways in which an impaired person may mask or explain away the signs of impairment
- Identify treatment options and approaches
- Identify modalities to bring the professional back into the organization after treatment has been completed

About the Presenters:
Jean Marsch, RN, MBA, FACHE, is director of people services for St. Vincent Hospital in Green Bay. Jean is a graduate of the University of Wisconsin- Madison with a degree in Nursing and a graduate of the University of Wisconsin-Oshkosh with an MBA. She holds the Senior Professional in Human Resource (SPHR) designation and is a Fellow in the American College of Healthcare Executives. Jean has also served on the Green Bay School Board since 1997 and currently serves as the President of the Board.

Linda S Roethle, MS, FACHE, is the president of Bellin Psychiatric Center in Green Bay. She is a graduate of the University of Wisconsin-LaCrosse and a graduate of Marian University with a MS in Organizational Leadership and Quality. Linda is a Fellow in the American College of Healthcare Executives. She currently serves as a Director of the Hemophilia Outreach Centre Board of Directors and is a member of the Brown County Coalition for Suicide Prevention.

Christine Woleske, JD, FACHE, is the executive vice president of Hospital Clinical Services with Bellin Health System. Chris is a graduate of the University of Wisconsin-EauClaire with a degree in Healthcare Administration and is a graduate of Marquette University Law School. She also serves on the Board of Directors for the Boys and Girls Club of Green Bay, Oconto Hospital and Medical Center, Bellin Psychiatric Center and Bellin Hospital.
Registration (limited to 100)

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Mail your registration to:
WHA, ATTN: Lisa Littel
PO Box 259038, Madison, WI 53725-9038
Or, fax to 608/274-8554
Or, register on-line at www.wha.org

For planning purposes, pre-registration by April 16, is highly encouraged.

Continuing Education Credit:
As a chartered independent Chapter of the American College of Healthcare Executives, the Wisconsin Chapter of the American College of Healthcare Executives is authorized to award 1.5 hour of Category I (ACHE education) continuing education credit for this program.