

WHA's Recovery Audit Contractor (RAC) Forum

August 11, 2009

Agenda

- 12:00 p.m. **Registration**
- 1:00 p.m. **Welcome and Introductions**
Brian Potter, VP, Finance & Operations and RAC Task Force member, Wisconsin Hospital Association
- 1:10 p.m. **Recovery Audit Contractors (RAC) and Medicare: The Who, What, When, Where, How and Why**
Scott Wakefield, Project Officer, RAC Region B, Centers for Medicare and Medicaid Services
Patricia Rosinski, RN, Project Officer, RAC Region B, Centers for Medicare and Medicaid Services
- 2:00 p.m. **RAC Information, View and Focus for Wisconsin**
Mary Hoffman, Director of Clinical Audit Division, CGI Federal
Rob Rolf, Vice President of Consulting, CGI Federal
Percival Seaward, CMD, Chief Medical Director, CGI Federal
- 3:00 p.m. **Question and Answer Session**
Moderated by Jenny Boese, VP, External Relations & Member Advocacy and RAC Task Force member, Wisconsin Hospital Association

Questions submitted in writing prior to the event will be asked and answered first. If time allows, we will move to questions from the in-person audience, and then to those on the audio conference line.
- 4:00 p.m. **Adjourn**

Featured Presenters

Scott Wakefield

Project Officer, RAC Region B, Centers for Medicare and Medicaid Services

Scott Wakefield joined CMS in 1992, coming from the private sector where he served as administrator and head paralegal for a legal services agency. Early in his government career, Wakefield earned the esteemed Secretary's Award for Distinguished Service for his participation on the Operation Restore Trust team. The Operation Restore Trust initiative was launched in 1997 by the Department of Health and Human Services to detect and deter fraud and abuse in the Medicare and Medicaid programs. He looks forward to further helping protect and preserve the Medicare Trust Fund by serving as a regional project officer on the RAC initiative.

Patricia Rosinski, RN

Project Officer, RAC Region B, Centers for Medicare and Medicaid Services

Patricia Rosinski joined the Division of Recovery Audit Operations for CMS in August 2008 as a nurse consultant and a project officer for RAC Region B. Prior to joining CMS, she was employed for 10 years as a MedDRA quality control specialist/MedDRA trainer for PSI, a government contract to the Food & Drug Administration. Her other experience includes 13 years at Kaiser Permanente as the lead telephonic triage nurse/trainer and serving as the project manager/training specialist in the opening of a nurse telephonic triage call center.

Mary Hoffman**Project Director and Director of Clinical Audit Division, CGI Federal**

Mary Hoffman is the RAC project director and the director of the clinical audit division for CGI Federal. She has been with CGI for 14 years, and she developed CGI's process for Hierarchical Condition Category (HCC) Risk Adjustment data validation medical record reviews and manages the CGI team that performs these reviews. Her clinical audit division is responsible for validating inpatient, outpatient, and professional claims for medical necessity, quality of care, utilization review, DRG/ AP-DRG/ APR/MSDRG, RUGS, and duplicate billing. She is a Registered Health Information Technician (RHIT), Certified Coding Specialist (CCS), and Certified Professional Coder for Hospitals (CPC-H) with 30 years of experience in health information management. She has been validating inpatient and outpatient coding for proper payment for 20 years. For 10 years, her focus was managing inpatient, outpatient and HMO HIM departments and was a pioneer in implementing the DRG validation process in 72 northeast Ohio hospitals for CMS (HCFA) through the Ohio PRO. She also has an extensive background in directing quality assurance programs for Medicare providers, ambulatory care and HMO facilities as well as implementing continuous quality improvement programs.

Rob Rolf**Vice President of Consulting, CGI Federal**

Rob Rolf is vice president of consulting for CGI Federal and manages health care payer business process services. CGI counts nearly half of the BlueCross BlueShield plans, many commercial insurers, managed care organizations, state Medicaid plans and CMS in its list of clients. In his 15 year tenure with CGI, Rolf has overseen major audit engagements, reimbursement consulting, management consulting, and system design/development, including development of CGI's CAS audit management system.

Percival Seaward, CMD**Chief Medical Director, CGI Federal**

Dr. Percival Seaward manages CGI's physician staff as chief medical director, and has been a medical director with CGI for more than 11 years. His experience with CGI has included setting medical review policy, rendering medical audit opinions in complex reviews, consulting for CGI's clients, assisting with educating CGI's professional auditors, and representing CGI clients for provider teleconferences and hearings when necessary. Seaward was trained in Johannesburg, South Africa, coming to the United States in 1979, and he is a board certified general surgeon. His medical practice experience includes many years in private practice as a general surgeon, which including trauma cases, teaching medical students and resident physicians, and research in pulmonary physiology.