

BHS POST CONSTRUCTION INSPECTION QUESTIONNAIRE October 2007 – February 2008

The Amount of Responses Collected Each Month is in parenthesis beside the name of the month.

- Statements**
1. Construction inspection process was clearly explained
 2. Construction inspection visit assisted in your understanding of the rules/regulations.
 3. Department inspector was easy to understand and helpful during the inspection.
 4. Department inspector provided ongoing discussion and offered opportunity to discuss findings during the inspection.
 5. Department inspector interacted respectfully with provider/architects/contractors.
 6. Department inspector provided a written copy of the inspection report at the end of the visit or via e-mail within 2 business days.
 7. Department inspector reflected the potential code violations with specific code references on the written summary of findings report.

Comment: Listed alphabetically by month below.

Responses
 1 – Strongly Disagree 2 – Disagree 3 – Neutral 4 – Agree 5 – Strongly Agree N – Not Applicable Comment

October (7)								November (1)								December (6)								January (1)								February (2)							
1	2	3	4	5	6	7	Comment	1	2	3	4	5	6	7	Comment	1	2	3	4	5	6	7	Comment	1	2	3	4	5	6	7	Comment	1	2	3	4	5	6	7	Comment
5	5	5	5	5	5	5	a	5	5	5	5	5	5	5	a	4	4	4	5	5	5	5	a	5	5	5	5	4	5	5	a	4	4	3	4	4	4	4	a
4	4	4	4	4	4	4	b									4	4	4	4	4	2	N	-									5	5	5	5	5	5	N	b
5	5	5	5	5	5	5	c									4	4	4	4	4	5	5	b																
5	5	5	5	5	5	5	d									4	4	4	4	4	5	N	-																
5	5	5	5	5	5	N	e									5	5	5	5	5	5	5	c																
5	5	5	5	5	N	N	f									4	3	4	4	4	4	4	d																
5	5	5	5	5	1	N	g																																

OCTOBER

- a. In all, the work we have done through multiple surveyors/inspectors, we have not had problems. The issues needing attention were the focus with a common understanding of a safety benefit to the patient.
- b. Good job. Would like surveyor more than once a month.
- c. Surveyor was very professional and helpful.
Recommendation: Inspectors work load seems very busy. Not always available.
- d. Surveyor did an outstanding job assisting us with our project; very well versed in the intent of the codes and very easy to work with; explanation of the codes with clear and concise instruction of needs to comply.
Recommendation: I don't know if you can; I was very pleased to have an inspector that worked with us.

e. Surveyor was very cordial and helpful; met with contractor and subs; explained current issues (?) and future potential issues; subs were grateful for meeting
f. No issues on inspection.
g. Very pleasant experience; Surveyor did a great job of explaining requirements and issues. It was also nice to have Mark Andrews attend the inspection. We were happy to see a high level of involvement.
NOVEMBER
a. Surveyor was extremely helpful with the construction process. He provided educational materials to all of the contractors, sub-contractors and hospital staff. He is a terrific addition to your team.
DECEMBER
a. Surveyor generally arrives on time or calls to notify us that he is either going to be early or slightly running behind. He is always cordial and professional with our staff and those of our contractors / design firm. He is cooperative to work with and explains his position clearly to us on code related design plans or field inspections. Recommendation: I've spoken to our contractors, hospital staff, and our designers and they've all spoken positively about Surveyor. We have no recommendations at this time.
b. Surveyor is always helpful during both project review and inspections; explains codes and how they apply to the project.
c. Surveyor was exceptional to work with. He was always readily available. Felt he was here to work with us, not to fight.
d. Our inspections provide the organization with a thorough review of our facilities. The codes are complex and open to interpretation---this provides an opportunity for healthy discussion and improvements to our facilities. At times, the inspector has arrived 2 – 3 hours after the scheduled/expected time. Recommendation: Timely arrival to scheduled appointment.
JANUARY
a. Surveyor does a good job for us and particularly for me by the way he explains codes.
FEBRUARY
a. The inspector has always tried to fit the inspections around our work schedule, which has been helpful and much appreciated by everyone in our facility. Recommendation: The inspectors need more time and help to review prints for architectural mistakes prior to approving them. This would save much time and cost in making corrections in the field.
b. Done very efficiently; inspector on time.