Wisconsin Chapter of the American College of Healthcare Executives presents:

“Developing Mentoring and Coaching Skills”
Friday, June 24, 2005 • Kalahari Resort, Wisconsin Dells

in conjunction with the 2005 Wisconsin Rural Health Conference

Data has shown that mentoring programs are an effective way to offer guidance and support for health care executives who are entering the field or who are seeking career advancement. A mentoring relationship provides a safe environment in which those with less experience may learn from experienced executives. This panel will present a framework for the development of a mentoring program. The program will begin with a brief presentation from the moderator, followed by remarks from each panelist. The program will conclude with a 15 minute question and answer period.

You Will Learn
• What mentoring is, how the process works and the benefits of mentoring
• The differences between mentoring and coaching
• How to identify individuals within your organization to make the most of the mentor/protégé relationship
• And other mentor/protégé dyad best practices

Program
10:45 am Panel Discussion
11:45 am Q & A Session
12 noon Adjourn

Who Should Attend
Senior and mid-level executives, including physician and nurse executives

Continuing Education Credits
This program has been developed and is presented locally by the Wisconsin Chapter of ACHE. The American College of Healthcare Executives has awarded 1 Category I (ACHE education) credit hour to this program.

About the Presenters

Moderator:
Francis Wiesner, FACHE, Vice President and Executive Coach, Lee Hecht Harrison
Fran Wiesner is a senior consultant/coach with Lee Hecht Harrison. He has lectured nationally for The Healthcare Forum and the American College of Healthcare Executives and is the author of numerous articles on health care and human resources management. Wiesner has over 30 years of executive level leadership experience, including chief executive officer. He received his master’s degree in administration at the University of Minnesota and is also a Fellow in the American College of Healthcare Executives.

Panel Members:
Mark Hamilton, FACHE, Vice President of Ambulatory Operations, UW Hospital and Clinics
Mark Hamilton is the vice president for ambulatory operations at the University of Wisconsin Hospital and Clinics in Madison. Prior to joining UW Hospital and Clinics, Mark served in various administrative roles at Methodist Hospital and Indiana University Medical Center, both part of the Clarian Health System, in Indianapolis, Indiana. Hamilton has worked in health care administration for 22 years. He received his master of science degree in public health-administration from the University of Missouri-Columbia and obtained a bachelor’s degree in business administration from the University of Kansas. He attained Fellowship status in the American College of Healthcare Executives in 1996 by mentoring a junior executive at the UW Hospital and Clinics.

Frances Finley, FACHE, Administrator, Aurora Medical Center of Oshkosh
Fran Finley serves as the administrator for the Aurora Medical Center in Oshkosh. Prior to joining Aurora, she served as administrator and vice president for Charleston Area Medical Center General Hospital, a Level I Trauma Center in Charleston, West Virginia, and has worked in health care administration for over 20 years. She completed her master of health administration degree at Washington University School of Medicine in St. Louis, Missouri, and obtained her bachelor of science degree from Southwest Missouri State University, Springfield, Missouri. She is a doctoral candidate through Central Michigan University and plans to graduate in December 2005, with her doctorate in health care administration. Her doctoral dissertation research covers the role of mentoring in preparing future health care executives.
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Additional Program Information

Continuing Education Credits
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Content Questions
Contact Brett Norell, CHE, at 414-266-3137 or bnorell@chw.org.

Registration Questions
Contact Sherry Rabuck at 608-274-1820 or srabuck@wha.org. Pre-registration is necessary using the form provided or the on-line registration at www.wha.org. Deadline for registration is June 8.

Hotel Reservations
A limited block of rooms has been reserved for attendees at the Kalahari Resort in Wisconsin Dells. Call 877-253-5466 to reserve a room ($129 plus tax per night). When making your reservation, please request a room from the WHA Rural Health Conference block.

Directions
Directions will be sent with registration confirmation.

Cancellation Policy
Although this is a free event, the Wisconsin Chapter of ACHE would appreciate notification if you are unable to attend, once registered.

Registration

(photocopies may be used)

Developing Mentoring and Coaching Skills
June 24, 2005, Wisconsin Dells

Fax your completed registration form to 608-274-8554, ATTN: Sherry Rabuck at WHA
Or, register on-line at www.wha.org
Cost: There is NO cost to attend this program

Facility

Address City/State/Zip

Name Title

ACHE Designation Email

Phone Fax