



2009 Wisconsin Quality & Safety Forum In Review

For the 9th year, the annual Wisconsin Quality & Safety Forum brought together quality experts from hospitals, clinics, academic medicine and other health care organizations with the goal of sharing best practices, while gaining knowledge and inspiration from some of the biggest names in health care quality.

Twenty-four organizations shared the results of 33 quality and safety improvement projects in poster and breakout sessions, which is perhaps the most popular aspect of the Forum. The projects covered a wide range of topics including stroke care, antibiotic stewardship, falls prevention, and infection prevention.

Improving Care Transitions to Reduce Re-Admissions

Kim Streit, Vice President, Healthcare Research & Information Services, Florida Hospital Association



Kim Streit; Brad Manning, MD; Dana Richardson, VP, Quality Initiatives, WHA

Health Care IT: A Total Quality Management Approach to Patient Care and Risk Management

Salvatore Agnello, Market Manager-Services/Government, American Society for Quality, Milwaukee



Greg Simmons, CEO, MetaStar and Salvatore Agnello

The DIAMOND Program

Pam Pietruszewski, DIAMOND Facilitator/Project Manager, Institute for Clinical Systems Improvement



Pam Pietruszewski; Lois Sater, UW Madison Health Mgmt Alumni Group



Sally Konkol, Quality Improvement Coordinator, Aspirus; Deb Zahrt; Eva Scheppa; Judy Frisch, Quality Consultant, DHS

Immunization Improvement Project

Deb Zahrt, RN, BSN, CPHQ, Director of Quality Services, Aspirus Wausau Hospital

Making a Difference – An Innovative Approach to Improving Influenza Vaccination Rates

Eva Scheppa, RN, BSN, QI/Care Management, Family Health Center, Marshfield Clinic

Improving the Health Literacy Environment of WI Hospitals– A Collaborative Model

Sue Gaard, RN, MS, Founder, Confident Conversations, LLC

Quality Health Care Begins with Health Literacy

Cindy Schlough, Director, Member Services & Strategic Partnerships, Wisconsin Collaborative for Healthcare Quality (WCHQ)

Amy Barber, Executive Director, Racine Community Health Center



Sue Gaard; Cindy Schlough; Amy Barber; Kendra Jacobson



Jackie Bremer; Robert Jaeger, MD, Wisconsin Medical Society; Denise Webb

Wisconsin's Piece of the Federal Stimulus Pie

Denise Webb, Policy Initiatives Advisor – Health Care IT, Wisconsin Department of Health Services (DHS)

Jackie Bremer, BSN, PHN, RN, Regional Public Health Nursing Consultant, Wisconsin Division of Public Health – Northern Region, Wisconsin Department of Health Services



Health Care Reform & Its Impact on Quality and Patient Safety: A Physician's Perspective
 Barry Silbaugh, MD, MS, CPE, FACPE, Chief Executive Officer, American College of Physician Executives

Barry Silbaugh, Charles Shabino

The National & Local Scene for Physician Quality Reporting Initiative



Jan Botts



Cindy Helstad

Cindy Helstad, PhD, RN, Director of Research, Wisconsin Medical Society
 Jan Botts, Director of Quality Care & Process Management, Mercy Health System



The Quality Landscape in Wisconsin Hospitals
 Stephanie Sobczak, Manager, Quality Improvement, Wisconsin Hospital Association

Stephanie Sobczak



Michelle La Fleur

Local Nursing Unit Support for Quality and Safety Outcomes
 Michelle La Fleur, Director, Quality Improvement, Gundersen Lutheran



Bruce Siegel

Aligning Forces for Quality
 Bruce Siegel, MD, MPH, Director of the Aligning Forces for Quality National Program Office

Physician Access and Efficiency

Shelly Russell, Operations Improvement Administrator, Aspirus, Inc., Wausau
 Cassandra Bissen, MS, RHIA, FHIMSS, Performance Improvement Engineer, Franciscan Skemp Healthcare, La Crosse



Kathy Werner, WCHQ; Shelly Russell; Cassandra Bissen

Transforming Care at the Bedside

Deb Brisch-Cramer, RN, MA Vice President/Chief Nursing Officer, Hudson Hospital & Clinics
 Jennifer Osterbauer, RN, Staff Nurse, Med-Surg Unit, Hudson Hospital



Stephanie Sobczak, Deb Brisch-Cramer, Jennifer Osterbauer

Connecting the Dots of Health Care

M. Tray Dunaway, MD, FACS, CSP, CHCO, CHCC, Healthcare Value, Inc.



Brad Manning, MD; M. Tray Dunaway, MD



Cindy Prince, David Heegeman, Kathryn Olson

Code Blue Resuscitation: It's All About the Team and the Leader

Kathryn Olson, RN, BSN, MA, NEA-BC, Director, Patient Care Services, Saint Joseph's Hospital, Marshfield
 David Heegeman, MD, Emergency Medicine, Marshfield Clinic/Saint Joseph's Hospital
 Cindy Prince, RN, Nurse Manager Nursing Administration, Saint Joseph's Hospital

