

Wisconsin Node, IHI 100,000 Lives Campaign

Sample Timeline for Implementing Rapid Response Teams (applies to hospitals who may not have yet started planning)

Overall goal: to contribute to the saving of 100,000 lives nationwide in the 18-month period from January 2005 to June 2006.

Stage 1: Discussing and Organizing Stage

Sample Timeframe—Stage 1	Activities to be Conducted
<ul style="list-style-type: none"> One month (June, 2005) 	<ul style="list-style-type: none"> Download and read IHI’s “Getting Started Kit: Rapid Response Teams, How-to Guide” Complete 2 x 2 Matrix on 50 consecutive deaths (may only take 1 hour if Information Systems is easily able to retrieve data) Leadership Team agrees on priority, and selects core implementation team Understand the role, general clinical parameters and benefits of Rapid Response Teams

Stage 2: Planning and Educating

Sample Timeframe—Stage 2	Activities to be Conducted
<ul style="list-style-type: none"> Three months (July, August, September, 2005) 	<ul style="list-style-type: none"> Organize a Plan-Do-Check-Act project to implement Rapid Response Teams by desired implementation date Types of activities may include establishing baseline data, researching specifics on models, teaching/understanding technical aspects of recognizing deteriorating patient condition, establishing criteria for calling the RRT, addressing internal human resource issues, flowcharting the processes/mechanism for calling the RRT, covering the items in the How-to Guide checklist (page 24), select “go-live” date, etc.

Stage 3: Implementation is Scheduled

Sample Timeframe—Stage 3	Activities to be Conducted
<ul style="list-style-type: none"> • Select “go-live” date to fall between October 1 and November 15, 2005 inclusive 	<ul style="list-style-type: none"> • Hospital may wish to conduct a pilot of Rapid Response Teams that is: <ul style="list-style-type: none"> - time-limited (e.g. 1-2 weeks) and - is clear on how “success” is measured (3 key measures are suggested in the How-to Guide) - addresses the checklist • Check results (data-based results, and operational ease) from pilot (e.g. 1 week) • Adjust operations according to results of pilot (e.g. 1-2 weeks)

Stage 4: Implement Rapid Response Teams

Sample Timeframe—Stage 4	Activities to be Conducted
<ul style="list-style-type: none"> • Post-pilot Implementation November 15 – December 31, 2005 	<ul style="list-style-type: none"> • Continue close monitoring, data collection, and reporting of difficulties to the Wisconsin node • Types of activities may include documenting learnings and disseminating to internal constituents, other Wisconsin hospitals, IHI 100,000 Lives Campaign participants, etc.

Stage 5: Monitor and Improve Stage

Sample Timeframe—Stage 5	Activities to be Conducted
<ul style="list-style-type: none"> • Six months (January – June 2006) 	<ul style="list-style-type: none"> • Continue the Check and Act phases of the Rapid Response Team Project • Communicate/disseminate results in saving lives