



WISCONSIN HOSPITALS LEAD THE WAY IN QUALITY CARE

Wisconsin hospitals performed **BETTER THAN THE NATIONAL AVERAGE** with the top 10% (state benchmark) showing patient experience results up to 15% higher than hospitals nationally.

Wisconsin is frequently recognized as a **TOP STATE FOR PATIENT SAFETY OUTCOMES** nationally by agencies such as the Centers for Medicare & Medicaid Services (CMS), the Agency for Healthcare Research and Quality (AHRQ), and U.S. News & World Report.

Wisconsin ranks **11TH FOR WOMEN'S HEALTH CARE** in Commonwealth Fund scorecard.



69% of Wisconsin hospitals received 4 and 5-star ratings. This achievement is **SIGNIFICANTLY HIGHER** than the national average.

Additionally, when compared to other states in the Midwest region, Wisconsin has the **HIGHEST NUMBER AND PERCENTAGE OF 5-STAR RATED HOSPITALS.**



HOSPITAL QUALITY IMPROVEMENT STORIES

The report includes a variety of quality stories submitted by Wisconsin hospitals, including topics of:

- Enhancing care for older adults through the adoption of the Age-Friendly 4Ms Framework.
- Improving stroke outcomes and providing stroke support and resources for survivors and families.
- Implementing best practices for infection diagnosis and treatment.
- Advancing health equity initiatives and improving patient experience outcomes.
- Reducing high-dose opioid prescriptions.
- Initiating fall prevention and reducing functional decline among patients.



QUALITY INITIATIVES

Wisconsin hospitals and WHA's Quality Team work on several quality initiatives each year, including:

Quality Residency Program: 12-month initiative designed for new quality leaders, providing essential skills in quality improvement and patient safety.

Across the continuum of care: WHA collaborates as part of the Superior Health Quality Alliance to improve hospital and nursing home quality, working collaboratively with community partners focusing on critical areas such as adverse drug events, readmissions, reducing rehospitalizations and enhancing vaccination rates to achieve CMS goals.

Workforce well-being: Facilitate collaboration to develop and apply strategies that prevent and reduce healthcare worker burnout, to enhance employee growth and retention.

Access to opioid and substance misuse treatment: Leading initiatives to enhance access to opioid and substance use treatment in rural Wisconsin, alongside distributing Naloxone in emergency departments in various settings.



For 20 years, Wisconsin's acute care and critical access hospitals have voluntarily reported over 40 measures of quality and patient safety through WHA's CheckPoint website. This platform facilitates benchmarking and comparisons across hospitals, so hospitals can work together to continuously improve the quality of patient care statewide.

