**Readmission Survey (<30 days Inpatient to Inpatient)**

The purpose of this survey is to identify issues that could have contributed to a patient being readmitted to the hospital (Inpatient to Inpatient status) within 30 days. CMS is limiting reimbursement on these patients.

**Resource Nurse:**

After you left the hospital, did you have additional questions about?

* How to care for yourself
* How to manage symptoms/side effects/complications
* How to get help, if needed
* Medications
* Understanding your condition/disease
* Comment:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Did you see a Provider (Doctor, NP or PA) in the office before you came back to the hospital?

* Yes Name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* No

If no, why not?

* No appointment scheduled
* No PCP
* Readmitted prior to scheduled visit
* Visit was scheduled, but not attended
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

The interview is with:

* Patient
* Spouse
* Daughter
* Family member
* Friend
* Parent
* Sibling
* Significant other
* Son
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**After talking to the patient/caregiver or reviewing other data, what might have contributed to the readmission?**

* Complication/unexpected deterioration
* Different or unrelated health problem/diagnosis
* End of life issues
* Financial issues
* Follow-up issues with PCP appointment/no PCP
* Lack of understanding discharge instructions
* Medication issues
* Multiple co-morbidities/complex needs
* Plan of care: compliance or communication issues
* Unable to care for self as planned
* Transportation issues
* Health care literacy issues
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Comments:

**Completed by:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

Patient sticker

**Place in Hard chart when completed.**

**Not a permanent part of Medical Record.**

**Send to Connie Philpot, QIC after discharge.**

4/18 draft

**Readmission Survey (<30 days Inpatient to Inpatient)**

The purpose of this survey is to identify issues that could have contributed to a patient being readmitted to the hospital (Inpatient to Inpatient status) within 30 days. CMS is limiting reimbursement on these patients.

**Pharmacist:**

Were your medications changed during your last admission?

* Yes
* No
* Unsure

Did you have any new prescriptions filled since your discharge?

* Yes
* No
* Unsure

Has anything gotten in the way of your taking your medicines?

* No
* Yes Comment:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

How do you take your medicines and set up your pills each day?

* Able to describe safe process
* Unable to describe safe process, follow up needed. Comments:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

The interview is with:

* Patient
* Spouse
* Daughter
* Family member
* Friend
* Parent
* Sibling
* Significant other
* Son
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Risk Assessment:

High risk medications: (Source is BOOST – Better Outcomes for Older Adults Safe Transitions)

* Anticoagulants
* Insulin
* Oral hypoglycemic agents
* Aspirin and clopidogrel dual therapy
* Digoxin
* Narcotics

Polypharmacy (>= 5 routine medications)

* Yes o No

**After talking to the patient/caregiver or reviewing other data, what might have contributed to the readmission?**

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* Multiple co-morbidities/complex needs
* Plan of care: compliance or communication issues
* Unable to care for self as planned
* Transportation issues
* Health care literacy issues
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Comments:

Patient sticker

**Completed by:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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**Not a permanent part of Medical Record.**

**Send to Connie Philpot, QIC after discharge**. 4/18 draft

**Readmission Survey (<30 days Inpatient to Inpatient)**

The purpose of this survey is to identify issues that could have contributed to a patient being readmitted to the hospital (Inpatient to Inpatient status) within 30 days. CMS is limiting reimbursement on these patients.

**Dietician:**

How have you been eating at home?

* Good
* Fair
* Poor

Do you think your appetite has changed recently?

* No
* Yes If yes, why?\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Do you eat 3 meals per day?

* Yes
* No If no, how often do you eat? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Do you have any difficulty chewing or swallowing?

* No
* Yes:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Do you eat fruit, vegetables, protein, dairy and grains every day? (Circle foods thay eat)

Are there barriers to healthy eating for you?

* Financial
* Physical
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

The interview is with:

* Patient
* Spouse
* Daughter
* Family member
* Friend
* Parent
* Sibling
* Significant other
* Son
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**After talking to the patient/caregiver or reviewing other data, what might have contributed to the readmission?**

* Complication/unexpected deterioration
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* Plan of care: compliance or communication issues
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* Transportation issues
* Health care literacy issues
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Comments:

**Completed by:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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7/25/13 draft

**Readmission Survey (<30 days Inpatient to Inpatient)**

**PCC/Social Worker:**

How do you think you became sick enough to come back to the hospital?

Comment:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Were services offered and declined?

* CBRF/SNF
* Community resources: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Home Health
* Hospice/Palliative care
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

The interview is with:

* Patient
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* Daughter
* Family member
* Friend
* Parent
* Sibling
* Significant other
* Son
* Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Number of days between the last inpatient discharge date and this readmission: #\_\_\_\_\_\_\_days

* 0-7 days
* 8-15 days
* 16-23 days
* 24-30 days

Risk Assessment:

* Poor health literacy
* Inability to describe/perform aftercare plan
* Lack of committed caregiver involvement
* Hospitalization (non-elective) in last 6 months
* Multiple comorbidities
* Possible lack of support at home
* Financial concerns
* Low level of self-management confidence
* Active depression treatment
* Learning impairment

**After talking to the patient/caregiver or reviewing other data, what might have contributed to the readmission?**

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Comments:

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**Readmission Survey (<30 days Inpatient to Inpatient)**

The purpose of this survey is to identify issues that could have contributed to a patient being readmitted to the hospital (Inpatient to Inpatient status) within 30 days. CMS is limiting reimbursement on these patients.

**Medical Provider (MD, DO, NP, PA:**

Risk Assessment: (Source is BOOST – Better Outcomes for Older Adults Safe Transitions)

**Principal diagnosis**

* Cancer
* Stroke
* Diabetes
* COPD
* Heart Failure
* Pneumonia

**Palliative care**

Would you be surprised if this patient died in the next year?

* Yes
* No

Does this patient have an advanced or progressive serious illness?

* Yes
* No

If yes, interventions completed:

* Identify goals of care and therapeutic options
* Communicate prognosis with patient/family/caregiver
* Assess and address bothersome symptoms
* Identify services or benefits available to patient/family/caregiver
* Discuss with patient/family/caregiver role of palliative care services and benefits and services available
* Patient declines palliative care services

**After talking to the patient/caregiver or reviewing other data, what might have contributed to the readmission?**

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Comments:

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