From: Allen, Nadine <nallen@wha.org> Sent: Friday, March 1, 2024, 4:01 PM

Subject: WHA Quality Alert: Award Winners Announced, Advocacy Day, and Quality Residency 2024 -

2025 Registration Open

Happy March Quality and Infection Prevention Leaders!

First Annual WHA Quality and Patient Safety Awards Presented

The WHA Quality and Patient Safety Awards recognize hospitals that advance and improve patient outcomes in Wisconsin. The program has two award categories – Excellence in Health Care Quality and Patient Safety and Hospital Mentorship and Quality Champion.

The Excellence in Health Care Quality and Patient Safety award recognizes hospitals committed to taking innovative steps to improve quality, patient safety and patient outcomes. There is an award for three different bed-size categories.

The Hospital Mentorship and Quality Champion award recognizes a hospital for demonstrating mentoring relationships and engagement through active participation, collaboration and the sharing of tools and resources with other hospitals.

WHA presented the first annual Quality and Patient Safety awards to the following four hospitals at a recognition dinner in Madison on Feb. 27. Each hospital was awarded a plaque and shared an overview of their work.

The Excellence in Healthcare Quality & Patient Safety Award winners are:

- **Tomah Health** for MOVIN® Mobilizing Older adults Via a system-based Intervention (0-25 bed size category)
- **Aurora Medical Center,** Mount Pleasant for Improving Care for Older Adults through Age Friendly Implementation (26-99 bed size category)
- **Children's Wisconsin, Milwaukee** for Embedding Food Insecurity Screening and Follow-Up in a Pediatric Emergency Department (100+ bed size category)



Tomah Health, Tomah



Aurora Medical Center, Mount Pleasant



Children's Wisconsin, Milwaukee

The Hospital Mentorship & Quality Champion Award recipient is:

• Fort HealthCare



Fort HealthCare, Fort Atkinson

WHA would also like to recognize nominations that received honorable mention:

The Excellence in Healthcare Quality & Patient Safety Award honorable mentions are:

0-25 bed size category:

- Reedsburg Area Medical Center for QAPI The Path to Awesome
- Westfields Hospital and Clinic for Optimal Diabetes Control

26-99 bed size category:

- Aurora Medical Center-Kenosha for Improving Care for Older Adults through Age-Friendly Implementation
- Aurora Medical Center- Manitowoc County for Standardized Department Huddle Project

100+ bed size category:

- **Ascension Wisconsin /St. Elizabeth Hospital** for Improving Patient Safety with Opioid Treatment
- **Aurora Medical Center West Allis** for Improving Care for Older Adults through Age-Friendly Implementation

The Hospital Mentorship & Quality Champion Award honorable mention is:

Aurora Medical Center

Congratulations to all the WHA Quality Award recipients, honorable mentions, and nominees.

To learn more about the quality improvement work taking place in Wisconsin hospitals and health systems, WHA will be hosting its second annual WHA Health Care Quality Showcase at the Capitol Rotunda on March 20, 2024, in conjunction with WHA's Advocacy Day. Find more information, including which hospitals will be exhibiting, here. For more information and to register for **2024 Advocacy Day** activities, look here.

The web version of this announcement is also available.



The Wisconsin Hospital Association (WHA), Rural Wisconsin Health Cooperative (RWHC), and the Wisconsin Office of Rural Health (WORH) are excited to announce the next offering of the WI Quality Residency Program starting in May! ** Program registration and description is attached.

Quality Residency Modules: See the attached Quality Residency Program Schedule below for dates and topics covered.

- Virtual full day modules will be offered monthly over 10 months -May 2024 March 2025, the second Wednesday of each month from 9:00-3:30.
- Presenters include WHA and RWHC professionals, current healthcare quality leaders including past Quality Residents, and champions and subject matter experts in healthcare quality topics.
- Participants will receive a Learning Needs Assessments Survey prior to each module to customize learning needs.
- Interactive learning activities including hands-on use of tools used for data-driven decision making and opportunities for reflection and dialogue.
- Post Module Program Evaluation to provide feedback on learning each experience.
- Full Quality Residency Participants ONLY: Includes a 1-hour Coaching and networking call the fourth Wednesday of the month from 11:00-12:00 to introduce and prepare for the next module, follow-up on questions from the previous module and engage in discussion regarding priority hot topics and current healthcare events.
- Offers access to dedicated peer networking email group to network between modules, portal for
 easy access to all resources shared, and a compendium of websites, tools, and other resources
 collected throughout the program.

Since the inaugural WI Quality Residency Program in 2014 WHA and RWHC have received overwhelmingly positive feedback. Modules are intended for new or novice quality leaders in healthcare quality and are highly interactive learning sessions facilitated by a team of expert and veteran quality professionals. Below is some of the feedback received in the last Quality Residency:

- I am so grateful for the opportunity to learn from others about quality. It is such a welcoming environment, and everyone has been so helpful and willing to share and help each other so far.
- Presenters were sharing excellent templates and documents; I was happy to see them doing this for us.
- I am sure that I could go through the entire residency again and still learn in every module. I have already recommended this residency to others! I appreciate most the contacts/network that came out of the residency.

Cost: non-refundable.

*Reach out to program coordinators for unforeseen circumstances.

- **10-Month Quality Residency Program:** \$2,500. Fee will be invoiced to the hospital.
 - Participants from Critical Access Hospitals and hospitals <50 beds qualify for a \$1,000 scholarship from WORH on a first come, first-served basis. Proof of commitment to the full Quality Residency program is required.
- Individual Modules: \$250 per module. Fee will be invoiced to the hospital.
 - **Guest Registration** is available for single modules for quality and other interested current or rising hospital leaders looking for a "refresher" in a specific topic.

For questions, please contact Janet Wagner at jwagner@rwhc.com or Jenny Pritchett at jpritchett@wha.org .

Have a great weekend!!

Thanks, Nadine

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