



## The Quality Advisor

March 22, 2024

This issue is packed full of great information and many new educational opportunities in April and May have been listed.

### News from the CQO's Desk



### Health Care Quality Showcase at the Capitol Rotunda

The second annual Health Care Quality Showcase was held March 20 at the Capitol Rotunda in conjunction with WHA's Advocacy Day. Wisconsin hospitals showcased their quality improvement successes with 23 posters featuring improvement projects. See [Health Care Quality Showcase Participants](#) for listing of improvement projects by topic.



## Kopp Earns Certified Professional in Healthcare Quality (CPHQ) Certification

Stacy Kopp, WHA clinical quality improvement manager, passed her Certified Professional in Healthcare Quality (CPHQ) certification exam. Passing the CPHQ exam demonstrates a quality professional's mastery of seven health care quality domains: quality leadership and integration, performance and process improvement, population health and care transitions, health data analytics, patient safety, regulatory and accreditation, and quality review and accountability. Congratulations Stacy!

Kopp's work at WHA is primarily as a quality improvement advisor collaborating with Superior Health Quality Alliance (Superior Health), the QIN-QIO for Michigan, Minnesota and Wisconsin. As part of this effort, Stacy works with beneficiaries, communities, and long-term care on infection prevention and emergency preparedness initiatives to advance the goals set forth by CMS.

**Happy 20th  
Anniversary,  
CheckPoint!**



## WHA Information Center Celebrates CheckPoint's 20th Anniversary

CheckPoint remains one of the nation's leading statewide, voluntary hospital quality reporting initiatives. Wisconsin hospitals' commitment to transparent reporting of nearly 50 quality metrics is foundational to the culture of collaboration over competition and meets the demands from clinicians and consumers for information on the quality of care we provide for our patients and communities.

WHA's Information Center featured a [poster of their work](#) at the Health Care Quality Showcase March 20.

## Share Your Hospital's Quality Improvement Stories

The WHA quality team is gathering stories for our annual 2024 Wisconsin Health Care Quality Report, promoting the quality story within Wisconsin hospitals. If your hospital has a quality improvement project highlighting the important improvement work that occurred throughout 2023, we would like to hear from you. Stories included in last year's report can be viewed [here](#).

Email your story and attach any photographs or images of your work to [Marcia Egle](#) by April 17.

Photos, graphs or images should be sent as separate attachments for inclusion in the report. Photos should be sent as .jpg or .png files; graphs should be sent as .jpg, .png, PowerPoint slide, Excel file, or PDF.

## Let's Celebrate Health Workforce Well-Being (HWWB) Day

HWWB Day was earlier this week on March 18 and aims to recognize the importance of protecting health workers' well-being in order to sustain our health system.

WHA, in partnership with physician leaders from Froedtert Hospital & the Medical College of Wisconsin, Children's Wisconsin and UW Health/University of Wisconsin School of Medicine and Public Health, worked on the 2023 Health and Well-Being Environmental Assessment for Lasting Healthcare Workforce Resiliency in Wisconsin" (HEALtHy WI) grant which focused on identifying gaps that will bring forward strategies aimed at eliminating workforce burnout and promote health care workforce well-being. See their work highlighted in [Well-Being poster](#).

## Registration for 2024 Quality Residency is Open



The Wisconsin Hospital Association (WHA), Rural Wisconsin Health Cooperative (RWHC), and the Wisconsin Office of Rural Health (WORH) are excited to announce the next offering of the Wisconsin Quality Residency Program starting in May.

This program is designed to engage new or novice quality leaders in health care quality and are highly interactive learning sessions facilitated by a team of expert and veteran quality professionals.

The program kicks off May 8, 2024, and runs through March 12, 2025, and will include learning modules covering foundational topics, including regulatory and accreditation requirements, quality improvement concepts, state and federal hospital compliance, risk management, data analysis and decision-making and more. For program details and to register, click [here](#).

## Five Quality Leaders Receive Free Quality Residency Module

In recognition of Patient Safety Awareness Week (PSAW) last week, WHA, Rural Wisconsin Health Cooperative and Wisconsin Office of Rural Health held their second annual Quality Educations Giveaway by offering a free learning module in the 2024-2025 Wisconsin Quality Residency Program to the first five people to submit a request. Congratulations to this year's recipients!:

- Tracy Katzer, Ascension
- Larissa Torkelson, Ascension NE Wisconsin
- Jennifer Jansen, Bellin Hospital
- Traci Brockhus, Beloit Health System
- Brianna Neuser, Froedtert Holy Family Memorial

## Stroke Education Materials Available - Order Now

The Wisconsin Coverdell Stroke program provides stroke education materials at no cost to hospitals, community organizations, and EMS. To order materials, go to [Wisconsin Coverdell Stroke Education Materials Form](#) and have them ready in hand for Stroke Awareness Month observed in May.

## WHA Quality Center - New and Improved!

The Quality Center is back! The WHA quality team would like to invite you to join the WHA Quality Center. We're excited to offer you a space to come to find up-to-date information on quality and patient safety resources, tools, educational opportunities such as webinars, conference information, news and updates from the WHA Chief Quality Officer, Quality Director, Quality Managers, and more! Click [here](#) to join. Upon clicking the link, you will jump to the WHA Networking Community Landing page. Click the blue 'Join' button. Enter your first and last name, work email address, and a password to create an account. You will then have access to the quality center and all it has to offer! We look forward to seeing you at the [WHA Quality Center](#).

## Educational Events & Resources

### Community Health Improvement Collaborative - Reducing ED Use and Hospital Readmissions

Monthly sessions through June | 1 p.m.  
Register [here](#).

This Superior Health Quality Alliance (Superior Health) five-session virtual collaborative will focus on reducing Emergency Department (ED) use and hospital readmissions by addressing Health-related Social Needs (HRSN) and other factors impacting patients' health by utilizing collaboration between health care and community-based organizations.

Join our team to build on hospital and community-based organizations' relationships to help patients reduce their ED use and avoid hospital readmissions. Each one-hour session will include a presentation, introduction to care transition tools and group discussion.

- March 6, 2024 - See [recording](#).
- April 3, 2024
- May 1, 2024



- June 5, 2024
- June 26, 2024

## **HQIC Community of Practice Call**

### **Pressure Injury Prevention (PIP): Zero Harm**

**When:** April 11, 2024 – 12 - 1 p.m.  
Register [here](#).

All hospitals are invited to attend this session, which will feature a discussion among the Eastern US Quality Improvement Collaborative (EQIC) team and a critical access hospital. Community Memorial Hospital will describe methods used to implement a Pressure Injury Prevention (PIP) program based on best practice research and innovative advances in prevention techniques. The presentation will highlight the multidisciplinary approach necessary to promote PIP, including early risk identification and comprehensive data collection methods that guide prevention and treatment decisions.

## **Wisconsin Rural Health and Substance Use Clinical Support (RHeSUS) Program Offerings**

Visit the WHA Quality Center for an overview and training/Education offerings. Click [here](#).

*\*Note - if it is your first time visiting the WHA Quality Center, you will be asked to enter your first and last name, email address, and to create a password.*

### **RHeSUS Lunch and Learn Series**

**When:** Every third Monday, October 2023 - September 2024

**Upcoming Meeting:** April 15, 2024 – 12:15 - 1:15 p.m.

**Topic:** Opioid Withdrawal Management - with featured presenter Bobby Redwood, MD

Join from the meeting link [here](#).

This monthly webinar series was developed by Randall Brown, MD, PhD, in partnership with WHA, to support those who treat and care for people struggling with substance use disorders in rural Wisconsin. The series will consist of didactic, case presentations and discussion, and plans to cover a variety of topics related to substance use disorders and management, and peer recovery services. This series is free of cost and offers CME/CE credit.

For More Information: Contact RHeSUS Program Director [Jill Lindwall](#) or Protea Outreach Coordinator [Nada Rashid](#).

Target Audience: MD/DOs, RNs, APRNs, Physician Assistants, Social Workers, CSACs, Behavioral Health Providers, and Peer Recovery Services.

### **RHeSUS Office Hours**

**When:** Every third Tuesday, October 2023 - September 2024

**Upcoming hours:** April 16, 2024 – 12 - 1 p.m.

A forum available for providers to discuss issues related to the management of patients with substance use disorders in the general medical setting. Randy Brown, MD, PhD will be available to provide clinical support on questions such as managing patients with at-risk alcohol use and use disorder, prescription controlled substance issues, OUD/SUD management and more. Questions can be on broader management topics or specific to a patient in your care. For more information, see [flyer](#).

Click [here](#) for the meeting link.

For additional questions, contact RHeSUS Program Director [Jill Lindwall](#) or [Randall Brown](#), MD, PhD, DFASAM.

Target Audience: All providers treating and/or managing patients with substance use disorders in the rural in-patient, emergency department, and general medical settings.

### **Sepsis Town Hall**

**When:** April 15, 2024 – 2 - 3 p.m.

Register [here](#).

This sepsis education mini-series tailored for providers by WHA Physician Quality Improvement Advisor Dr. Bobby Redwood offers discussion on best practices in sepsis care, antimicrobial stewardship, and the SEP-1 core measure. Education will be on-demand and in brief five-minute sessions to accommodate busy provider schedules. You can access these sepsis shorts, via the [WHA Quality Center Sepsis page](#) and join us at the Town Hall to speak directly with Dr. Redwood.

## **The Joint Commission (TJC) Accreditation Survey Updates**

**When:** Tuesday, April 23, 2024 -- 11 a.m. - 12 p.m.  
Register [here](#).

Mark Crafton, Executive Director, Strategic Alliances, for The Joint Commission, will present on the topic of accreditation survey updates, focusing on the most challenging issues facing hospitals and health systems. The content will provide an overview of the new requirements for accredited programs that became effective in January 2024 and will provide hospitals an understanding of what to expect with the survey changes.

## **Reducing the Risk of Opioid Use Disorder Overdose and Death: 2024 Update Discussion Forum**

**When:** April 24, 2024 – 2 - 3 p.m.  
Register [here](#).

Bobby Redwood, WHA physician quality improvement advisor, will facilitate a one hour interactive discussion forum on Medications for Opioid Use Disorder (MOUD). During this live session, you will have an opportunity to ask Dr. Redwood questions and engage with other Wisconsin hospital quality leaders and learn more on MOUD best practices.

Dr. Redwood developed a self-paced, online training program designed for pharmacists, physicians, other advanced health care professionals responsible for or interested in the management of patient care associated with MOUD, as well as others on the care team interested in learning more about MOUD.

While not required, please consider reviewing the 7-part recording series, Reducing the Risk of Opioid Use Disorder Overdose and Death -The Opioid Epidemic 2024 Update, accessible on the [WHA Quality Center](#).

### **MOUD Topic recordings:**

1. Reducing the Risk of Opioid Use Disorder Overdose and Death-The Opioid Epidemic 2024 Update
2. Opioid Prescribing Guidelines – Keeping the Medicine Cabinets Empty
3. Alternatives to Opioids (ALTO) – Avoiding the initial exposure to opioids in any clinical setting
4. Alternatives to Opioids (ALTO) – Avoiding the initial exposure to opioids in the ED or Hospital Setting
5. Harm Reduction – Minimizing Collateral Damage in the Throws of Opioid Use Disorder
6. Medications for Opioid Use Disorder – Minimizing Cravings to Facilitate a Return to Functional Living
7. Stigma, Unconscious Bias, and SDoH in OUD – Integrating care for opioid use disorder into mainstream medicine

## **Wisconsin Association for Perinatal Care (WAPC) Perinatal Substance Use Webinar series**

Join WAPC for this new educational opportunity designed to meet the needs of a broad range of perinatal stakeholders who work with people affected by perinatal substance use. Sessions will be held every other month beginning in January. There is no cost to attend the webinars.

**Third Session:** Infant and Child Outcomes after In Utero Exposure to Drugs  
**When:** May 22, 2024 – 12 - 1 p.m.  
Register [here](#).

This presentation will describe the results of a study evaluating provider understanding and of Wisconsin laws regarding reporting substance use and pregnancy.

For more information about the series and additional sessions, click [here](#).

## **AHRQ Safety Program for Telemedicine: Improving Antibiotic Use**

Is your practice interested in improving appropriate use of antibiotics in telemedicine? The Agency for Healthcare Research and Quality (AHRQ) is currently recruiting practices for a no-cost, 18-month program beginning in June 2024 to promote appropriate antibiotic use while maintaining patient satisfaction and reducing potential side effects in patients seen via telemedicine. Practices will receive training and one-on-one expert coaching to implement sustainable improvements in the diagnosis and treatment of infections in the telemedicine environment. Practices will learn how to improve workflow efficiencies and participants will be eligible for continuing education units (CEUs), continuing medical education (CME) credits, and American Board of Internal Medicine maintenance of certification (MOC) points. See [flyer](#) to learn more and sign up for an informational webinar on the [program website](#).

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To review the most up-to-date quality and patient safety data for Wisconsin hospitals, visit [CheckPoint](#).

## Your Quality Improvement Team

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