

Why do we ask: We ask because we care!



We ask all of our patients to provide information about their race, ethnic background and preferred language. This helps us better understand and care for our diverse community.

We collect data on our patients' racial and ethnic backgrounds to review the treatment that all patients receive and ensure that everyone of every background gets the highest quality care.

The information you give us will be kept private. It will help us understand who you are, your needs, and how we can provide the best care possible.

When you arrive for your appointment, someone on your care team will ask you more detailed questions about your race, ethnicity and preferred language. This should only take a couple of minutes.

We use this information to:

- ▶ better understand our community;
- ▶ identify and address healthcare disparities;
- ▶ understand how we can improve our language and accessibility support; and
- ▶ ensure that our patient's education materials and the care we provide reflect our patients' needs and preferences.

Frequently asked questions

Why is it important to collect data on race, ethnicity and language?

Better patient data helps us track diseases, conditions and procedures by race and ethnicity, and identify disparities. Understanding healthcare disparities helps us focus our quality improvement work and elevate the quality of care we provide to our diverse patient population.

Why am I being asked these questions?

We are collecting race, ethnicity, and language information from all of our patients to help us get to know them better. By knowing more about your racial and ethnic background, we can get a better idea of health risks you may have and better meet your health needs.

Who will see the information? How will it be shared?

Your information is confidential and protected by the Health Insurance Portability and Accountability Act. The only people who see this information will be members of your care team and others who are authorized to see your medical record. Your answers will be confidential.

Who are you collecting this information from?

We are asking all our patients for this information.

I am only here for a quick test. How is this relevant to my care?

It is essential for us to know who we serve and whether our patients' needs match the care we provide. This information helps us better serve other patients whose needs and preferences are similar to yours. This gives us a complete picture of our patient population.

Do I have to answer these questions?

No. Answering these questions is voluntary. Your decision to answer these questions will help us better serve each patient.

How does this benefit me?

By answering these questions, we can better serve you and your community and ensure the best quality of care is provided.