From: Allen, Nadine <nallen@wha.org>
Sent: Thursday, February 19, 2026 10:34 AM
Subject: WHA QUALITY ALERT: CMS Overall Hospital Quality Star Rating Hospital-Specific Reports are available

Good morning, Quality Leaders,

Please see the email sent this morning regarding the April 2026 CMS Star Ratings release. Your hospital specific report is now available for you to download. If you need any assistance with interpreting your report please let me know.

Thanks,
Nadine

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From: Quality Reporting Notification <hiqr-notify@mailer.qualitynet.org>
Sent: Thursday, February 19, 2026 9:46 AM
To: hiqr-notify@mailer.qualitynet.org
Subject: [External][Hiqr-notify] Reminder: Overall Hospital Quality Star Rating Hospital-Specific Reports (HSRs) are available

This is a notification that your hospital's April 2026 Overall Star Rating Hospital-Specific Report (HSR) is available in the Hospital Quality Reporting (HQR) system. The April 2026 preview period occurs from **February 19, 2026, through March 20, 2026**. The preview period is **not** a Review and Corrections period, during which hospitals can resubmit corrected data.
The April 2026 Overall Star Ratings were calculated using the measure data from October 2025 refresh.

For April 2026 On the HQR Measure Details User Interface, the following will be displayed for Overall Star Ratings.

Measure detail dashboard will display the following information:

- Publicly Reported data from – This will state which quarter of data was used for the calculations. For April 2026, CMS used publicly reported data from October 2025.
- Resources and links to resources such as *QualityNet* pages and the April 2026 Comprehensive Methodology Report (v.5.0).
- To get detailed data from your HSR, you may download the CSV file from the export button at the top of the page. The PDF version provides rounded values whereas the CSV version provides full values for results. When exporting, the User Guide will be included in the bundle.
- The Legend displays the symbols and meaning found within the report.

Performance Overview section will display your hospital's performance information of:

- Hospital's Overall Star Rating
- Hospital's Summary Score
- Hospital's Peer Grouping
- National Average

Measure Group Score section will display your hospital's performance information for each measure group of:

- Number of measures reported for each group
- Number of potential measures within each group
- Hospital's measure group weight
- Standard measure group weight
- Measure group score
- Measure group national mean of scores
- Measure group standard deviation across hospitals
- Hospital's standardized measure group score
- National group score

Following the Measure Score section, an accordion will expand to display measure score results for each measure within the measure group.

Performance information for each measure will display:

- A "banner" with the measure reporting period for the measures below
- Measure ID and measure name
- Hospital's measure result
- Measure performance category if applicable
- Measure's national mean of scores
- Measure's standard deviation across hospitals

- Hospital's standardized measure score
- Measure weight

The CSV format can be exported and will display all unrounded values, whereas the PDF format will provide rounded values as seen previously.

The Hospital-Specific Report User Guide which will provide further explanation for results, measure reporting periods and links to resources on QualityNet Overall Star Ratings web pages will download with the CSV report.

You can access your Overall Star Rating Hospital-Specific Reports directly from the Hospital Quality Reporting (HQR) system.

Access your Hospital-Specific Report by following these steps:
1. Navigate to the Hospital Quality Reporting (HQR) page: https://hqr.cms.gov/hqrng/login
2. Enter your Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) User ID and Password. By logging in, you agree to the terms and conditions. Select **Log in.**
3. The **Two-Factor Authorization page** will appear. Select **Text** or **Email.** Select **Next**.
4. Enter the code you received. Then, select **Next.**
5. On the **HQR landing** page, hover over Lock Menu on the left side.
6. Select **Program Reporting.**
7. From the drop-down menu, select **Measure Details.**
8. Select the **Measure Detail Dashboard**.
9. On the Measure Detail View, select the **Overall Star Rating.**
10. Select **Release year of report** on the right side of screen.
11. Your Overall Star Rating Hospital-Specific Report will display.
12. You may export the PDF version by selecting Export.
13. For full details of the HSR results, please Export the CSV file.
14. Your Overall Star Rating Hospital-Specific Report (CSV) and User Guide will be downloaded in a zip file when exported.

For further assistance regarding accessing the information, please contact the CCSQ Service Center at QNetSupport@cms.hhs.gov, or by calling, toll-free 866.288.8912 (TTY: 877.715.6222), weekdays from 8 a.m. to 8 p.m. ET.

The HSR User Guide is included with the HSR and may also be found on the *QualityNet* website Overall Star Ratings section.
Other materials, such as the Comprehensive Methodology Report (v.5.0) and Frequently Asked Questions are available on *QualityNet* website Overall Star Rating section. These supplementary materials help hospitals interpret their HSR results and understand the methodology used to calculate April 2026 Overall Star Rating.

For more information about the Overall Hospital Quality Star Rating, please see the *QualityNet* website Overall Star Ratings section.

Please do not respond directly to this email. For further assistance regarding the information contained in this message, please direct questions about the Overall Hospital Quality Star Rating to the Overall Star Rating Team via the QualityNet Question and Answer tool.